



State of Utah

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Utah Department of Health  
Division of Medicaid and Health Financing

Nate Checketts, M.P.A.  
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Dear Medicaid Provider,

First of all, thank you for your continued efforts to provide services to Medicaid members. Utah Medicaid is mindful of the many competing priorities and demands on your time. This communication is to inform you of important dates related to Electronic Visit Verification (EVV) requirements and necessary steps for you to complete.

The Centers for Medicare and Medicaid Services (CMS) requires state Medicaid agencies and their enrolled Home Health Care Services providers to come into compliance with federal regulations for EVV by January 1, 2023. Failure to do so will result in loss of federal funds for Medicaid.

In order to demonstrate EVV compliance, Utah Medicaid requires that you complete the [EVV Readiness Survey](#) in its entirety by **June 6, 2022**. The survey is intended to verify EVV readiness and allow for time to train and test data transmission methods.

Because non-compliance with EVV requirements results in a decrease in the amount of federal Medicaid funding the State receives for the services your agency provides, beginning September 1, 2022, Utah Medicaid will withhold payments to providers who fail to complete the survey. Additionally, if a provider has still not come into compliance with EVV requirements by January 1, 2023, the provider will no longer be eligible to perform Medicaid Home Health Care Services and may ultimately be disenrolled as a Utah Medicaid Provider.

Utah Medicaid requires your assistance to assure the requirements of EVV are met. Additional questions regarding EVV may be sent to [dmhf\\_evv@utah.gov](mailto:dmhf_evv@utah.gov). EVV requirements, user guides, and technical information are available at <https://medicaid.utah.gov/evv>.

We appreciate your partnership in this effort.

Sincerely,

*Josip Ambrenac*

Josip Ambrenac  
Director, Office of Long Term Services and Supports